

# 2007 GM K1500 Vehicle Inspection Processing Instructions

Vehicles that have had a FTS21040BK batch number 7067 and/or 7085 only installed after the date of March 9, 2007 must be visually inspected for the installation of outer tie rod ends part number FT20277. Vehicles that have had a FTS21040BK installed prior to the date of March 9, 2007 do not need to be inspected. Should a vehicle require replacement tie rod ends Fabtech will provide these at no charge and provide a .50 hour of labor reimbursement along with a processing fee to the installer for the retrofit of the FT20277 tie rod ends. This inspection process should stay in effect until August 2007.

### **Vehicle Processing-**

Once the vehicle is at an Authorized Installer the vehicle should be visually inspected for presence of the proper outer tie rod ends part number FTS20277. This can be identified by visually looking at the outer Tie Rod for an imprinted number of 20277 on the actual tie rod end. Should the vehicle have this part number printed on the outer tie rods there are no further actions required and the vehicle can be driven. Should the outer tie rod ends have no markings, the tie rods must be replaced immediately per Fabtech's installation instructions. Do not drive the vehicle. Please contact Fabtech for replacement tie rod ends.

#### **Inventory Supply-**

Authorized Installers may order a consignment FT21063 Tie Rod End Retrofit kit from Fabtech in advance of processing any vehicles at no charge for a period of 60 days. This is to ensure a timely retrofit process for the end consumer. Please contact Fabtech for consignment inventory or you may order them on a case by case basis as required. The Fabtech retrofit Tie Rod End Kit is part number FTS21063.

Once the Authorized Installer has received the replacement parts from Fabtech and installed them on the vehicle, the old parts must be returned to Fabtech as instructed below within 10 days.

#### **Returned Parts Processing-**

The box from the Tie Rod Kit FTS21063 should be retained. Located inside the box will be a Return Form and shipping instructions. This box will be reused to ship the replaced parts back to Fabtech. Contact Fabtech for a Returned Goods Authorization number and instructions on how to ship the parts back to Fabtech for credit.

## **Fabtech Processing-**

Upon Fabtech receiving the parts they will be inspected and logged. Fabtech will contact each end consumer for verification of the new parts installation. Once verification has been completed a check will be sent out within 45-60 days. This check will be to reimburse the Authorized Installer for the retrofit of the Tie Rods as outlined below.

#### Authorized Installer Check-

Labor- 0.5 Hours x Shop rate of 60.00 per hour	30.00
Processing Fee	5.00
Total	\$ 35.00

Please note that any consignment Tie Rod End kits provided to an Authorized Installer for the retro fit program must be installed and processed within 60 days. Should the Fabtech Tie Rod ends from an end consumer's vehicle not be returned to Fabtech within 60 days, Fabtech will bill the Authorized Installer for the previously supplied Tie Rod End Kit for the amount of \$ 59.00 each

Should any Authorized Installer have a supply of FTS21063 Tie Rod Retrofit End Kits that they do not need for future retrofitting and do not want to be billed after 60 days, can return them to Fabtech at no charge. The Authorized Installer should contact Fabtech for an RGA number and shipping instructions on how to return them.

As the Dealer that has been identified as selling and/or installing the above mentioned parts you are required to report back to Fabtech within 60 days as to the actions and results of this notification.

#### **Fabtech Authorized Installers-**

Please contact Fabtech for an Authorized Installer in your area.

Should you have any questions regarding this notice please contact Fabtech Customer Service toll free at 877-432-2832 ext 2248 M-F PST 8:00am- 5:00pm or e mail us at <a href="mailto:service@fabtechmotorsports.com">service@fabtechmotorsports.com</a>

Thank you for your cooperation in this matter.

Sincerely,

Fabtech

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